



Alabama Department of Labor Alabama Career Center System PRESS RELEASE



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Truck Drivers and Registered Nurses Continue to be the Most Sought After Employees According to HWOL (Help Wanted Online) Data *Over 14,000 New Ads Placed Online*

MONTGOMERY - Data collected and analyzed by the Alabama Department of Labor’s Labor Market Information Division shows that the most online want ads were for heavy and tractor-trailer truck drivers, registered nurses, and retail salespersons, with 6,321 ads placed for those occupations in July.

The Help Wanted Online (HWOL) data is compiled from all online job postings in the state, including those posted on the state’s free online jobs database, www.joblink.alabama.gov, and other sources; such as traditional job boards, corporate boards, and social media sites. There were 37,665 online ads this month, of those 14,012 were new ads.

Heavy and tractor-trailer truck drivers earn a mean wage of \$19.28 per hour, registered nurses earn a mean wage of \$27.71 per hour, and retail salespersons earn a mean wage of \$13.19 per hour.

<u>TOP OCCUPATIONS WITH MOST ONLINE ADS</u>	<u>Online Ads July 2017</u>	<u>Online Ads July 2016</u>	<u>Change (Percent)</u>	<u>Average Hourly Wage</u>
Heavy and Tractor-Trailer Truck Drivers	3,039	3,805	-20.1%	\$19.28
Registered Nurses	2,158	2,590	-16.7%	\$27.71
Retail Salespersons	1,124	1,044	7.7%	\$13.19
Customer Service Representatives	725	594	22.1%	\$15.76
Maintenance and Repair Workers, General	607	570	6.5%	\$18.52
Industrial Engineers	506	452	11.9%	\$41.84
Computer User Support Specialists	497	469	6.0%	\$22.81
Software Developers, Applications	460	379	21.4%	\$45.44
Light Truck or Delivery Services Drivers	456	463	-1.5%	\$14.61
Sales Representatives, Wholesale and Manufacturing, Except Technical and Scientific Products	408	469	-13.0%	\$30.58

Source: Alabama Department of Labor, Labor Market Information Division in cooperation with the U.S. Bureau of Labor Statistics. The above wage data is based on the May 2016 Occupation Employment Survey employment and wage estimate file. The wages have been aged using the most current Employment Cost Index (ECI) factors reflecting wages as of March 2017. 'NA' indicates data that is not publishable or occupation does not work the traditional 2,080 hours per year.

Customer Service Representatives demonstrate a high-demand with a 22.1% increase in online ads as compared to the same period in 2016. Tasks this occupation completes daily include: Discuss goods or services

information with customers, respond to customer problems or complaints, maintain financial or account records, refer customers to appropriate personnel, and calculate costs of goods or services.

“Occupations in this field usually require a high school diploma or equivalent and some previous work-related skill or experience,” said Fitzgerald Washington, Secretary of the Alabama Department of Labor. “With an average annual salary of \$32,777 and average annual openings of 1,115, this occupation shows large demand through 2024.”

The top three employers posting ads in July were: UAB Medicine (527), Community Health Systems, Inc. (404), and Regions (394).

Thirty-eight percent of all online ads are less than 30 days old, and another 36% of all ads are less than 90 days old.

“We’d like to encourage anyone who needs a job, or wants a different job, to come into one of our Career Centers for assistance,” said Washington. “Our trained staff can assist you in obtaining the career you want.”

A listing of Career Centers can be found at www.joblink.alabama.gov.

The Alabama Department of Labor / The Alabama Career Center System is a partner in Alabama Works, Alabama’s unified workforce system.

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