



## Alabama Department of Industrial Relations

### News Release

For Immediate Release: February 10, 2012

### Unemployment Compensation Recipients To Get New Debit Cards

MONTGOMERY – Alabamians who currently receive unemployment compensation benefits via debit card will soon be receiving a new one in the mail, announced Alabama Department of Industrial Relations Director Tom Surtees. DIR, along with other state agencies, has recently changed debit card providers.

The new cards will be mailed out next week.

Claimants who access their unemployment compensation funds through debit cards should start using the new card on February 23. Deposits will be made to the old cards until February 22. Money will remain on the old cards until April 30, but any **NEW DEPOSITS MADE AFTER FEBRUARY 22 WILL BE ON THE NEW CARD**. DIR encourages claimants to use any remaining balances on their old cards by April 30, or the balance remaining will revert to DIR.

“We are pleased to be changing providers for our UC debit card recipients,” said Surtees. “The state is saving money by using this provider, and we are able to offer more services to our customers that will make it easier and more convenient to keep track of transactions and payment to the card, like more ATM locations and new deposit and low balance notifications.”

The change in companies will result in more options for claimants, such as:

- More ATM locations at MoneyPass ATMS  
Find locations near you at [www.moneypass.com](http://www.moneypass.com). Any ATM with the MoneyPass logo is surcharge free.
- New deposit and low-balance notifications by e-mail, phone, or text
- Self-service via internet to access accounts online – [www.EPPICard.com](http://www.EPPICard.com)
- 24/7 toll free Customer Service – 1-877-253-0757 (*website and phone number will not be activated until February 16*)
- One free ATM withdrawal per deposit, in addition to unlimited withdrawals at no

charge through a bank teller.

DIR estimates that approximately 40,000 claimants receive benefits via debit card.

The other option to receive benefits is through direct deposit. If a claimant would prefer to receive benefits via direct deposit, they should call DIR at 1-800-361-4524 or visit [www.dir.alabama.gov](http://www.dir.alabama.gov).

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\*\*Please find attached a photo of the new debit card.

*Members of the media needing more information should contact Public Information Officer Tara Hutchison at (334) 242-8616.*